



Stay alert to your account activity with **Direct Alerts**

Receive text or email notifications when activity occurs on your account through online or mobile banking. Choose the alerts that you want to receive, including alerts for login attempts, password changes, the addition of new e-transfer recipients, and more. Identify and report potentially fraudulent activity as soon as it happens.

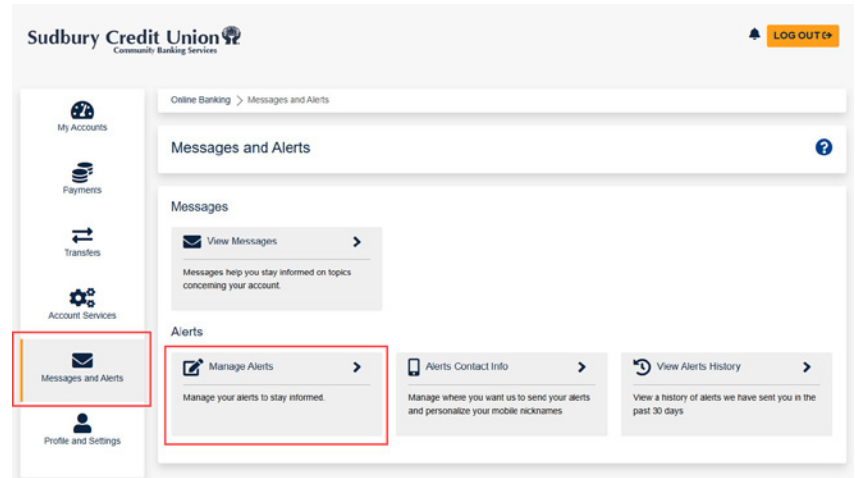


Set up Direct Alerts for the following activities:

- Online Login
- Online Banking Account Locked Out
- Personal Access Code (PAC) Changed
- New Payee Added
- Interac e-Transfer Contact Added

How to Set Up Direct Alerts in Online Banking

- Login to online banking.
- Select Messages and Alerts from the menu on the left.
- Select Manage Alerts or Get Started Today.
- Turn on notifications for the alerts you would like to receive.
- Follow the steps to receive alerts by email or text.



How to Set Up Direct Alerts in the Mobile App

- Login to the mobile app.
- From the home screen, swipe left twice then select the Alerts icon.
- Select Manage Alerts.
- Turn on notifications for the alerts you would like to receive.
- Follow the steps to receive alerts by email or text.

